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| MHV on VA.gov Weekly Stand-up  Executive Summary (Lauren/Leila) | Date: February 8, 2023 |
| **High-level summary:**  Goals of this meeting are to- 1. Bring together all of the teams who make up the “one team” building the patient portal to build camaraderie  2. Share updates on work-in-progress.  **Action items, questions, discussions:**  *Please see below for detailed initiative updates*   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | | Add EHRMIO to the meeting | Lauren | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| MHV on VA.gov Portal Home | Patrick Bateman, Marci McGuire |
| **Did this week:**   * Kicking off tech implementation and having the engineers implement the designs.   **Doing next week:**   * Technical implementation and coordination with the VA.gov platform collaboration cycle.   **Blockers:**   * Looking for someone on the MHV team to discuss the MHV web analytics capabilities.   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | | Validate the ability of a user to follow deep links from va.gov to MHV in an authenticated state |  | **Complete** | | Patrick needs a chance to connect with someone, potentially Theresa, who will know who to talk to on the analytics side. |  | **Blocked** | |  |  | In Progress | | |

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| VA.gov content & information architecture | Danielle Thierry, Mikki Northius, Laura Willwerth |
| **Did this week:**   * For medical records content, we're providing content feedback on the hi-fi designs for the vaccine’s domain. * For secure messaging, we will be iterating on the patient safety message content after testing wraps up. * Also finalizing some remaining pieces of tool content with the design team for secure messaging.   **Doing next week:**   * Planning to continue content and IA collaboration on medical records and we'll be presenting some recent IA research findings.   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Secure messages | Bryan Riley, Patti Henry, Lichelle Bain |
| **Did this week:**   * Continuing to resolve the small defects that were found in manual testing and that is hardening up the experience. * Planning on submitting the contact center and readiness review. Had a follow up question with the contact center team yesterday that they were looking into. * The largest remaining functionalities that we’re in the process of building this week is the front-end for the message thread. This is planned for this sprint. * Also digging through and responding to any of the midpoint review feedback. The largest body of work that we have to respond to is the accessibility feedback.   **Doing next week:**   * Hoping to wrap up the message thread * Plan to submit for staging review towards the end of next week or early the week after. * Planning to review the stakeholders and phase zero   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Identity, Login | John Rahaghi, Jason Boire |
| **Did this week:**   * Discussed the terms and conditions and the one of the key flows for the MVP was identified and was being looked at for ways to resolve it. * The teams that would need to make a change are unable to do so in the short term, so the unified work is being put on hold momentarily. * They would need to make adjustments to their short term plans to add these new flows and it would have to come from one of those two sides.   + The Sign Up Service/IAM can't deliver or can't work on in the short term   + the overall solution is technically feasible, but we need a push notification model to be added to sign up service and/or a feedback loop to IAM for communication though IAM channels. * For the login front, we are improving overall MHV login flows. * May start a new increment soon and hope to be able to identify when we move using the VA.gov unified login for.   **Doing next week:**  **Blockers:**   * Identified a potential “showstopper” in the planned work for the MVP that was to be released in March.   + If a user actively rejects the terms and conditions, we need to have certain applications, including MHV and secure messaging aware of that decision so that they are able to disable their account. And that providers are not able to send messages to someone that would not be able to receive them.   + Presenting various options to leadership on how to move forward on this and it could impact the work that is being done.   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | | Re: Carnetta/Jason sync: For the approach to that issue, Carnetta spoke with leadership to try to see if it was a showstopper and if there was a way forward on it. The verdict is yes, it's a showstopper and there's isn’t a way forward in the short-term. |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Unified Appointment Experience | Patrick Bateman, Kay Lawyer, Stephen Barrs |
| **Did this week:**   * Finalizing the coding of the appointment redesign list and begin to do testing on it.   **Doing next week:**   * Continuation of working on getting that testing through and making sure everything is working.   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Medical Records | Bryan Riley, Marci McGuire David Rawlins, Lichelle Bain |
| **Did this week:**   * Cleaning up the immunizations/vaccines front end. We are updating the page layouts to match the hifi designs. * Still in the process of building out the APIs to be able to hook up the front end to our back end. * Hoping to get as much of this hooked up by the end of the next sprint   **Doing next week:**   * Planning on providing recommendations for the remaining domains of MR. There is a meeting scheduled for next week which we plan to review what our plan will be and have that updated into ZenHub road map   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Medications & pharmacy | Lauren Alexanderson, Kay Lawyer,  Raquel Robertson, Eric Spahn |
| **Did this week:**   * Alicia is working on setting up a time with Dr. Eric Spahn, Dr. Maureen Layden, OCTO, Ro Weaver, and Tanner and Raquel from the Bylight side to kick off the discovery for the medication section.   + Meeting will potentially be held next week.   **Doing next week:**   * Potential meeting to be held.   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | | Add Ro Weaver to meeting |  | In Progress | | |

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| Flagship mobile app | Chris Johnston, Rachel Han, Matt Hall |
| **Did this week:**   * Last week we mentioned that the prescription refill feature was launched in the mobile app. * This has been going for a week and we've increased from 10% to 25% of the audience with a target of 75% by the end of this week and full 100% by next week. * Things have been going well and the team has been monitoring both technical issues as well as help desk and there's nothing out of the ordinary so far. * Working with the team to see some fast follow up for prescription refill.   **Doing next week:**   * Thinking on incorporating some of the check in and travel reimbursement work.   **Blockers:**   * **None**   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Apartment architecture | Barry Egbert, Stephen Barrs |
| **Did this week:**   * We have ongoing support of identity Working Group and the terms and conditions set up service initiative. * We are also working on the fire authentication authorization. We've kind of backed down from smart on fire for a moment and we plan on implementing the token based MHV Security Service approach.   + Would like to discuss this in smaller groups as support from this group is needed for de-authentication services. * We’ve been supporting a rollout for secure messaging as well and getting ready to rollout for the thread model as well.   **Doing next week:**   * Continued support for the identity working group and the sign up service. * Additionally, we are setting up message broker infrastructure for PHR and fire integration. We're rolling out PHR as a containerized service.   + This will be longer than next week but hope to get it moving in that direction. * Also supporting the integration of PHR and Fire Services on the health records front.   **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | | Barry and John Rahaghi to connect | John will set up time | In Progress | | |

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| PCI/CDS Cerner Integration Team | Angela Chen |
| **Did this week:**   * With CDS applications, the lung cancer screenings and precision oncology teams have had initial discovery conversations with DAS (data access services) team to learn about the different integrations that those teams have done. * For lung cancer, they’re trying to identify alternatives to the real time data they need. They currently obtain data from CDW which has a lag. * Will continue to work with that team on different integrations that they have. * Still waiting on our ATO-ATC, we are continuing to work on the Cerner sandbox. We’ve made progress writing the discrete results into the Cerner proprietary event codes from both the standalone CPM instance * Currently and potentially into next week, we will be updating the CPM instance that’s embedded within Cerner power chart so that we can write from the fire app from the Cerner powerchart. * Also CPM COVID patient manager is when the Cerner app is updated, we'll be testing, but also engaging a Cerner resource on the physician documentation team to figure out how we can get those discrete results available to embed into a provider’s notes.   **Doing next week:**  **Blockers:**   * Waiting for our ATO-ATC before being able to integrate with the federal server domain. The next expected time to be reviewed is February 22nd, so there will not be a different update before then. * Waiting on the Cerner contract award for the PCI work   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Notifications | Beverly Nelson, Shane Elliott |
| **Did this week:**  **Doing next week:**  **Blockers:**   * Looking at the MHV emails that go out for the appointment reminders and am in need of a privacy officer to know what is PII and PHI and how to send this out if we are allowed.   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | | Beverly will connect with Peggy Pugh on the topic of PHI & PII |  | In Progress | | |

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| Communication & change management | Danielle Thierry, Treva Lutes, Gwendolyn McMillan,  Lisa Simoneau |
| **Did this week:**   * Working on the invitation to the Comms workgroup members. * The invitation has already been drafted and we’re identifying a date to hold the workgroup kickoff call later this month. * After the kickoff, we’ll establish the best time to hold our regular, reoccurring meetings. * Additionally, this week we completed setting up our communication workgroup SharePoint site that is ready for use.   + [My HealtheVet to VA.gov Communications - Home (sharepoint.com)](https://dvagov.sharepoint.com/sites/vhaccmhvtovagovcomms?e=1%3A957fce2d0d294607986d8efdb29a5661&xsdata=%3D&sdata=NVpKTFcrQUFSZjU0cG8zQ3BXMnlHemQwZmhQMjlXY1gyclBZcnRGTFhTVT0%3D) * For change management, the charter for the steering committee is still in progress.   **Doing next week:**  **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Authenticated experience (My VA) | Samara Strauss |
| **Did this week:**   * We filled out an intake with VA profile. We met with them last week and we're still waiting to hear back on next steps. So that is moving through VA profiles process. * Carnetta needs to submit an intake with regards to contact information to connect MHV to VA profile, but this process may currently be in the works.   **Doing next week:**  **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| VA.gov sitewide/unauthenticated experience /facilities websites | Dave Conlon, Danielle Thierry |
| **Did this week:**   * No updates   **Doing next week:**  **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| VA platform | Ray Wang, Andrea Hewitt, Chris Johnston |
| **Did this week:**   * No updates   **Doing next week:**  **Blockers:**   * None   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Contact Centers, Omnichannel | Chante Lantos-Swett |
| **Did this week:**   * No updates   **Doing next week:**  **Blockers:**  **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |

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| Health portal leadership close | Dr. Meredith Josephs, Theresa Hancock |
| **Closing:**   * Although we fully anticipate this will be intuitive, it will be deemed a new and upgraded portal. As we move forward, we want to ensure that while we’re giving updates for technical and redesign, we also want to ensure that in parallel, our teams are creating our release checklist as we do. * This includes the perspective of training and including our help desk and coordinators. Our teams need to know that while we’re doing this piece by piece, they must learn the entire patient portal. * One of the greatest assets of Cerner is it’s ability to customize further clients. * If you’re working with the commercial developer sandbox, there is no guarantee it looks like our federal environment. However, it provides the feel of the APIs they have available and what data can be pulled in. * Lastly, as Dr. Josephs takes care of patients using the federal server environment, if one ever needs to see what something looks like in prod, she is happy to connect and work together on this.   **Blockers:**   * **None**   **Action items:**   |  |  |  | | --- | --- | --- | | Work Item | Person responsible | Status | |  |  | **Complete** | |  |  | **Blocked** | |  |  | In Progress | | |